

3/19/20

Dear Concordia Language Villages Participants,

The last week has been a whirlwind of emotions for all of us. We're all facing new challenges: keeping families safe; keeping children educated, entertained and calm; keeping work moving ahead despite uncertainties; and navigating what is now a new "normal" everyday life. As Concordia Language Villages, we're also facing challenges: deciding if/when to cancel sessions; enhancing health screening policies; shifting employees to remote work; and attempting to navigate the ever-changing world impacted by the Coronavirus/COVID-19.

Our leadership team meets daily to make decisions regarding our plans moving forward. So far, we have cancelled academic-year sessions through April 15. Beyond that, we don't know. What we can commit to is that we will stay in regular communication with you, our Language Village families. **Starting today, we promise to send you weekly updates about what is happening at the Villages and our next programming steps.**

We hope to continue to fulfill your language education needs – it's who we are and what we're good at! We encourage you to visit our social media pages (Facebook, Instagram, Twitter), where Magna (our social media guru!) is posting fantastic resources to keep language learners of all ages engaged – and having fun!

Before your upcoming session starts, we encourage you to review our [cancellation policies](#), as well as the option to purchase [cancellation insurance](#) (for summer youth residential programs only). You can also find our [healthcare](#) measures online, which are closely monitored by our associate director of health and wellness. We will continue to be guided by the experts in the field: Centers for Disease Control & Prevention, World Health Organization, U.S Department of State, the Minnesota Department /of Health and other authorities on the impact of the Coronavirus.

Should you have any questions regarding your camp registration, please call (800) 222-4750 extension 1 or email [clvregister@cord.edu](mailto:clvregister@cord.edu). Our staff are ready to assist. For questions regarding cancellation insurance, please call Program Protector at (833) 297-2258.

We remain hopeful that we will be in full operation this summer at the Villages, but we will continue to place our first priority on the health and safety of our villagers and staff. We hope that you and your family are doing well.

Sincerely yours,

Christine Schulze  
Executive Director