Terms & Conditions

SUMMER YOUTH RESIDENTIAL AND VIRTUAL SESSIONS

In registering for our programs, the signer understands and agrees with the Concordia Language Villages registration, participation and cancellation policies below. Concordia Language Villages reserves the right at any time to alter the terms, regulations and other conditions stated below or within other literature published by Concordia Language Villages, including without limitation the Parent Handbook.

Please save a copy of the Terms and Conditions for your records.

ENROLLMENT ELIGIBILITY

Inclusion Statement

In our mission to inspire courageous global citizens, Concordia Language Villages strives to create safe and inclusive environments that celebrate diversity and foster positive relationships. We welcome, affirm, and support young people and adults of all abilities, experiences, races, ethnicities, socio-economic backgrounds, sexual orientations, gender identities and expressions, religion and non-religion, citizenship and immigration status, and any other category people use to define themselves or others.

Concordia Language Villages does not discriminate on the basis of race, religion, sexual orientation, disability, gender identity (including transgender), or national or ethnic origin in the administration of its camp programs, educational policies, admission policies or scholarship programs.

In support of Concordia Language Villages’ ongoing commitment to develop welcoming and inclusive environments, some sessions may be able to offer gender-inclusive housing. If you are interested in this option, please contact our Registration Department (clvregister@cord.edu) to discuss possible availability.

Essential Functions:

Concordia Language Villages strives to welcome campers from a wide array of backgrounds. Our programs take place in an interactive mixed-gender, multi-age community living environment where participants are immersed in a foreign language and culture, eating, sleeping and learning in a group environment. While the health, safety and wellbeing of our campers are our top priority, we also want every camper to have a fun, safe and successful time at camp. To help achieve these goals, we have to be realistic with ourselves and our families about what we can accommodate and what needs are beyond our capabilities to support. There’s a camp out there
for every child – for Concordia Language Villages to be the right fit for your child, they must be able to do the following at a developmentally appropriate level for their age:

- Communicate needs and concerns verbally with others;
- Understand and comply with directions given by staff;
- Refrain from unsafe and/or harmful behaviors toward self and others (including self-harm);
- Identify and avoid health/safety risks;
- Feel comfortable living in a rustic, outdoor environment (e.g. no air-conditioning, varying weather conditions, insects/animals, grass/dirt/mud);
- Fall asleep independently in a room with other individuals (actual number depends on cabin configuration);
- Assume responsibility for personal hygiene and self-care;
- Adapt to a group living environment with little time alone;
- Demonstrate age-appropriate social and emotional skills in managing personal boundaries, relationships, communication, stress and conflict;
- Self-manage the sensory stimulation of a frequently large, loud and energetic group environment; and
- Interact effectively with individuals and groups respecting social and cultural diversity and maintaining appropriate boundaries.

We are not able to provide an attendant (one-on-one staff member) to address a child’s needs.

In addition, we are not able to accommodate medical issues requiring treatment beyond the scope of our health centers and nurses.

Other Expectations and Limits:

Villagers are expected to arrive healthy and able to fully participate in all activities and programs.

We reserve the right not to admit a person who poses a communicable illness threat.

Our program may not be a good fit for some individuals with a mental/emotional health diagnosis, especially those needing time alone (away from others). Concordia Language Villages is not a therapeutic program; it’s a busy, fun, noisy environment from start to finish.

Certain risks are inherent to our geographic location including ticks, wasps, poison ivy, mosquitoes, bats and other flora and fauna of the North Woods.

With respect to COVID-19, Concordia Language Villages operates under the guidance of the Minnesota Department of Health (MDH), the Centers for Disease Control (CDC), the American Camp Association (ACA) and our local authorities. You may find our latest COVID-19 guidelines for residential participants here. Concordia Language Villages requires that all eligible
participants provide proof of COVID-19 vaccination. For information regarding application for a medical exemption, please contact health@cord.edu.

Health forms must be completed through CampDoc four weeks prior to the session, or upon registration, whichever is sooner.

In order to partner with you to ensure our Language Villages are an appropriate fit for your child and that our staff are best prepared to assist with your child's needs, the following information must be included in your child's camp forms:

- 504/IEP accommodations relevant to learning or community living
- Disability/accessibility issues relevant to learning or community living
- Significant mental, emotional or social diagnoses
- If the villager has had a significant life event that continues to affect the villager’s life

Additional Expectations for Virtual Programs:

- Provide information relating to any accommodations (including 504 or IEP documented) relevant to e-learning. Contact health@cord.edu.
- Effectively interact in our group-based online environment;
- Follow standard etiquette rules of participation; and
- Have access to resources necessary for e-learning (e.g. reliable internet access, access to a device per villager with a webcam and microphone) and any individual adaptive devices needed.

Should there be a question about a person’s ability to meet these expectations or the suitability of our programs, please contact Registration or Health and Wellness, as applicable, prior to registering.

ONLINE SAFETY, PHOTOS AND VIDEOS

At different times throughout the summer, we try to capture images of Village life using several types of media. We are careful not to disrupt the normal activities of the day. These images are then used in displays, on our website, for publications, in advertisements or on Village blogs. All photographs, video and audio are the exclusive property of Concordia Language Villages. No compensation is paid to the villagers or staff whose photos are used. Villagers and staff use their “Village name” at all times while in session, for both linguistic and cultural reasons. Therefore, a degree of anonymity is reinforced both in daily Village life and in the images that are used for promotional purposes. Villagers are very rarely identified by their legal name in publications; villagers will never be identified by their legal name or home address in any publications without prior parental consent. If you have any questions or concerns about our photo/video policies, please contact Marketing and Communications at (800) 222-4750. For more information regarding Concordia Language Villages and the Children’s Online Privacy Protection Act, visit Concordialanguagevillages.org/COPPA.
PAYMENTS, CANCELLATIONS and REFUNDS (Summer programs only)

In an environment of rising costs, Concordia Language Villages is committed to keeping its session fees as low as possible. Reducing costs, especially in the area of payment processing fees, is an approach that will help to keep camp costs down. As part of its current pricing structure, Concordia Language Villages will no longer be able to absorb the processing fees that it incurs on credit card transactions.

As its preferred payment options, Concordia Language Villages will accept payment by eCheck or check at no charge to the customer. For credit card transactions, customers will incur a processing fee of 2.5 percent (2.5%). NOTE: although customers will not incur a fee on debit cards, we kindly request the use of eCheck or check so that Concordia Language Villages can avoid the higher amount of fees that are associated with debit card transactions.

Fees for sessions are divided into two parts, a registration fee and a tuition fee, each of which has a separate cancellation policy:

**Registration fee:** Offsets some but not all of the fixed and unrecoverable expenses we incur to plan and prepare to offer a program and is refundable within 72 hours from the date of registration, but not after.

**Tuition fees:** May be refundable based on the terms outlined below.

**All fees must be paid by June 1.** If registered after June 1, full payment is required at the time of registration. Registration fees, as well as any applicable processing fees, are non-refundable. Cancellations and registrations are considered received in our office by referring to the postmark date or timestamp of your e-mail or fax.

**Prior to May 1:** If cancellation is received prior to May 1, a 100% percent refund of paid tuition and transportation fees, less the non-refundable registration and processing fees, will be given. Upon cancellation, all discounts will be forfeited.

**May 1 through May 31:** If a cancellation is made between May 1 and May 31, a refund of fifty percent (50%) of the paid tuition and 100 percent (100%) of the paid transportation fees, less the non-refundable registration and processing fees, will be given. Upon cancellation, all discounts will be forfeited. All remaining tuition and transportation balances will still be due.

**June 1 and after:** If a cancellation is received on or after June 1, no refunds will be given for paid tuition, but fees for any unused transportation may be eligible for a refund. Villagers who do not report to a session will not receive a tuition refund.

No tuition adjustment is made for late arrival, early departure or dismissal from camp. A $25 transfer fee will be charged for all session changes made June 1 and after. Any credit balance under $5 will not be refunded unless specifically requested.
If you have a dispute regarding the cancellation policy, contact Concordia Language Villages Registration within 30 days of your session cancellation. Villagers sent home due to disciplinary reasons, communicable illness (including COVID-19), homesickness or inability to self-manage pre-existing medical, mental, emotional or social health conditions will not receive a refund.

We reserve the right to cancel or withdraw any program without notice. Concordia Language Villages is not responsible for costs incurred by a participant in preparing for a program that has been altered or canceled.

**CANCELLATION/INTERRUPTION INSURANCE** (Summer youth programs only): Concordia Language Villages offers the purchase of a protection plan available during registration through CampMinder. More information and purchase available in camper application.

*Notwithstanding any other provision of this Registration Agreement, in the event that the performance of any obligation under this agreement by Concordia Language Villages is prevented, made impossible, unlawful or infeasible by unpredictable or unforeseen events, Concordia Language Villages shall not be responsible to the other party for failure or delay in performance of its obligations under this registration agreement. Such Force Majeure events are those unpredictable and unforeseeable events beyond the control of Concordia Language Villages, including but not limited to 1) acts of God or natural disasters such as earthquake, tornado, windstorm, snowstorm, flood, fire, 2) riot, insurrection, or other manner of civil disorder, 3) terrorism either foreign or domestic, 4) criminal act, 5) failure or stoppage of energy or other utility services, 6) government orders or restrictions, 7) disease, epidemic or pandemic such as COVID-19. Concordia Language Villages will notify the affected parties of the force majeure condition. Concordia Language Villages will use reasonable efforts to fulfill its obligations, and has sole responsibility to determine appropriate response to the force majeure condition.*